
Terms and Conditions for purchasing goods or services from the Online Store of ICC Services

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A. General terms

1. The *Internationale Gesellschaft für Getreidewissenschaft und -technologie GmbH* (short: *ICC Services GmbH* or *ICC Services*), registered in Austria under FN 263202m, may offer goods and services to be purchased online at the *Online Store of ICC Services* at <https://www.icc-services.at/>.
2. The Online Store of ICC Services is secured via TLS (SSL) encryption.
3. When a customer purchases goods or services from the Online Store of ICC Services, the latest version of these *Terms and Conditions* as available at <https://www.icc-services.at/terms> must be agreed to.
4. Accepted payment methods are credit cards from *MasterCard* and *VISA* and bank transfer. Credit card payment is processed by the Payment Service Provider *Ingenico Payment Services* (formerly *Ogone*) or its Austrian reseller *VIVEUM*.
5. Proceeding to checkout requires the customer to be logged in. Thus, a (free) one-time registration is needed before completing of the first purchase. On returning purchases, the customer just has to login into his or her existing account. The username and password of the account must be kept confidential and must not be given to others.
6. After payment has been completed successfully, the customer can download an electronic invoice about each order.

B. Terms for electronic publications (including ICC Standard Methods)

7. After payment has been completed successfully, the electronic publication can be downloaded immediately directly from the Online Store of ICC Services, usually as a PDF file. When logged into the customer account, each purchased publication can be downloaded up to 10 times during 5 days after completion of order.
8. No refunds are possible for purchased electronic publications.

9. Purchased electronic publications may only be used by the customer or the customer's organisation, and must not be published. If parts of an ICC Standard Method should be used for national legislation or as a basis for other standards (such as *CEN* or *ISO*), a written permission by *ICC Services* is required.
10. Intra-EU customers from outside Austria supplying a valid VAT ID number and customers from outside the European Union are eligible for VAT-free purchases. The principle of reverse charge may apply.
11. Intra-EU customers not supplying a valid VAT ID number have to pay the standard VAT rate of the country where the customer belongs. This amount of VAT for customers from outside Austria is marked on the electronic invoice with "MOSS" (Mini One Stop Shop) because *ICC Services* is registered to the MOSS and will return these amounts of VAT using that system.

C. Terms for ICC Membership

12. The Online Store of ICC Services provides the possibility to apply and pay for Membership to the *International Association for Cereal Science and Technology* (ICC).
13. All applications for ICC Membership will be submitted to the ICC Executive Committee for deliberation and recommendation to the ICC General Assembly.
14. Admission and termination of ICC Members requires approval of the ICC General Assembly.
15. The membership period is identical with the calendar year.
16. All memberships are automatically renewed unless terminated by letter or e-mail to the ICC Headquarters at least 3 months prior to the end of the year.
17. Rights and duties of ICC Members can be found in the ICC Statutes available on the ICC website (<https://www.icc.or.at/>).
18. The *International Association for Cereal Science and Technology* (ICC) is an association registered in Austria and is thus not eligible to charge VAT. Therefore, no VAT will be charged to the membership fees.